

!! पढमं नाणं तओ दया !!

SHRI JAIN VIDYA PRASARAK MANDAL

COLLEGE OF EDUCATION

ESTD 8/9/1927

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APPROVED BY NCTE, GOVT. OF MAHARASHTRA & AFFILIATED TO SAVITRIBAI PHULE PUNE UNIVERSITY

NCTE CODE- 123228/2015 Website: www.sjvpmcoe.in SPPU ID CODE: PU/PN/B.Ed./240/2006

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Ref.

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5.1.3: THE INSTITUTION HAS A TRANSPARENT MECHANISM FOR TIMELY REDRESSAL OF STUDENT GRIEVANCES

Guideline:

Institute is committed to create global learners. The Student-Teachers during their B.Ed. course have some challenges for Professional and Academic growth. Various tasks like analyse the need and interest of student teacher, motivation, awareness, guidance, Continuous mentoring and feedback about further studies is done to the students. Institute has a Grievance Redressal Committee and mechanism for dealing with any sort of grievance that students may encounter.

Mechanism of Formation of Grievances Redressal Cell-

- 1. Formation of grievance committee
- 2. Receive and record the complaint
- 3. Analyse the root cause and decide correction and corrective action Implement the action and verify effectiveness of action taker
- 4. Interaction of Principal/ Director to discuss the Feedback report with individual faculty.
- 5. Suggest measures for improvement
- 6. Necessary action if any



Goals of Grievances Redressal Committee:

- 1. To provide mentorship to the students for creating comfortable learning environment.
- To create awareness among students about various committees working for Grievance resolving.
- 3. To provide resources and facilities like library, reading room for preparations of studies.
- 4. To deal with the issues & take action and prepared report.
- 5. Received complaint discussed by the grievance redressal committee to arrive at a concrete solution.
- 6. The Grievance Redressal Committee holds periodical meetings and takes steps to redress the grievances.
- 7. Resources made Available for better educational development.

Nature of Committee

- 1] Principal- Chairman
- 2] Co-ordinator- Faculty member

3] Members- : Faculty members

: Female Faculty member

: Student representative from B.Ed. First Year & Second Year

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MECHANISM OF INTERNAL COMPLAINT COMMITTEE/ GENDER SENSITIZATION COMMITTEE AGAINST SEXUAL HARASSMENT/ WOMEN'S GRIEVANCE REDRESSAL CELL

